# Pen and Paper to Mental Healthcare Practice Transformation

Bunny Tech recognized the power of Workspace and knew guidance was needed for a seamless transition. We provided strategic implementation, serving as advisors throughout the transformation, and offers ongoing support for sustainable digital success.

# The challenge

Reliance on pen and paper meant chaotic scheduling and communication challenges for this multi-therapist practice, hindering its ability to help more people. Siloed communication compromised seamless patient care. With patient demand growing, the practice needed a transformative solution to streamline operations, improve communications, and enhance collaboration, to prioritise optimal care.

## The solution

Being Well ditched pen and paper, embracing a transformative work experience with Google Workspace. The familiar Gmail interface became the backbone of practice communication, enabling streamlined internal collaboration and patient interaction. Calendar replaced chaotic scheduling. Colour-coding simplified multi-therapist coordination revealing more availability, ensuring seamless patient care.

#### The result

Google Workspace transformed Being Well Psychology's operations. Gmail streamlined communication, while Calendar optimised scheduling, all conveniently done through the cloud. Therapists gained greater control over their time, maximising appointment availability. As a result, the practice is now equipped to help more individuals than ever before, fulfilling its mission.

Google Workspace streamlined operations from the start, especially with Gmail and Calendar for staff and patient scheduling. This centralised system maximises therapist time, allowing us to see clients more quickly. Bunny Technologies' support has been invaluable, helping us expand our use of Google Workspace for even greater efficiency.

lani de Kock, Clinical Psychologist, Being Well Psychology



### About Being Well Psychology

Being Well Psychology, founded by clinical psychologist lani de Kock, empowers individuals for authentic living and well-being. They go beyond traditional therapy, emphasising practical self-care strategies for lasting mental health.

Vertical/horizontal solution: Healthcare & Life Sciences

Primary project location: Namibia



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Harnessing the power of web technologies to
transform the way you work. Unlock efficiency,
productivity, and future-focused success with
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